



**EUPHORIA  
GROUP**

[www.euphoriagroup.com.eg](http://www.euphoriagroup.com.eg)

# Terms & Conditions

## Introduction:

Welcome to the Euphoria Group app! These terms and conditions outline the rules and regulations governing your use of the app. By using the app, you agree to comply with these terms. If you do not agree, please do not use the app.

## Services Provided

**The Euphoria Group app allows users to:**

- View purchased residential/real estate units.
- Access prices, outstanding amounts, and payment due dates.
- Communicate with the support team via chat.
- View marketing offers and other services.

## Account Registration:

- Users cannot create their own accounts; the company is responsible for creating and providing accounts to users.
- Users must maintain the confidentiality of their login credentials and notify the company immediately if unauthorized access is suspected.
- Users are responsible for all activities conducted under their accounts.

## User Data & Privacy :

- The app may collect personal information such as names and contact details to provide services.
- All data collection and usage comply with applicable data protection regulations, including GDPR and CCPA where applicable.
- Users can request access to their data or its deletion by contacting the company through the official communication channels.
- The app does not share personal user data with third parties except as required for operational or legal purposes

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## **Prices and Payments:**

- All prices listed in the app reflect the prices of purchased units and are not available for sale.
- Users are required to pay outstanding amounts according to the payment schedules provided in the app.
- Euphoria Group reserves the right to cancel or modify any order based on operational circumstances.
- Payment information is securely processed, and users are responsible for ensuring timely payments.

## **Communication with Support:**

- Users can contact the support team through the chat feature available in the app.
- Users must not misuse the chat feature, send inappropriate messages, or engage in harassment

## **Content and Advertisements:**

- The app may contain advertisements and promotional offers related to Euphoria Group's services.
- The company reserves the right to send marketing notifications to users.
- Users may opt out of receiving marketing communications via the app settings or by contacting support.

## **Intellectual Property Rights:**

- All content, designs, and trademarks in the app are the exclusive property of Euphoria Group.
- Copying, redistributing, or republishing any part of the app without prior written permission is strictly prohibited.

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## Disclaimer:

- Euphoria Group is not responsible for any errors or delays in updating prices or other information.
- The app provides informational guidance, and any financial or purchasing decisions are the user's responsibility.
- The company does not guarantee uninterrupted service and is not liable for any technical issues beyond its control.

## Changes to Terms:

- Euphoria Group reserves the right to modify these terms and conditions at any time.
- Users will be notified of any significant updates through the app or via email.

## Data Deletion Policy:

- Users can request deletion of their account and associated data by contacting support through the app or via email.
- Upon request, Euphoria Group will process data deletion in compliance with applicable laws and regulations.

## Governing Law:

- These terms and conditions are governed by the laws of the country in which Euphoria Group operates.
- Any disputes arising shall be resolved through the appropriate judicial authorities.

If you have any inquiries about these terms, you can contact us via:

The chat feature within the app.

The company's official email at: [Support@euphoriagroup.com.eg](mailto:Support@euphoriagroup.com.eg)

Our official website: <https://euphoriagroup.com.eg>

By using the Euphoria Group app, you acknowledge that you have read, understood, and agreed to these terms and conditions.

***THANK YOU***